



THE MANOR LODGE

REPTON

Dear Guest

Thank you for your booking, we look forward to welcoming you.
The Manor Lodge in Repton is a beautiful property, set in stunning walled grounds in the heart of Repton Village. A perfect place to relax and enjoy your stay.

Ahead of your arrival, please read the following information to assist you with a smooth check in on arrival.

First Steps

Please ensure you have provided the correct email address and contact number for the lead person on your booking. We will need to contact you with important information ahead of your arrival.

Please familiarise yourself with the waiver for the gym and hot tub usage and read carefully before signing and returning to us.
Please note: the hot tub and gym will only be accessible on receipt of the signed waiver prior to the day of arrival. The hot tub is available for whole house bookings only.

Damages Deposit

A member of our team will be in contact with you to arrange payment of the damages deposit. The £500 deposit is held safely and refundable on departure subject to no damages. Please note, once the return is authorised, the processing time may vary dependent on payment method and banking provider.
Please note there is an additional deposit for pets at £250.

We will contact you with full details of your booking shortly, if you have any questions or require assistance, please let us know and the team will be happy to help.

Kind Regards

Stay & Co



Info@stayandco.uk



0121 285 3705



www.bookstayandco.uk





THE MANOR LODGE

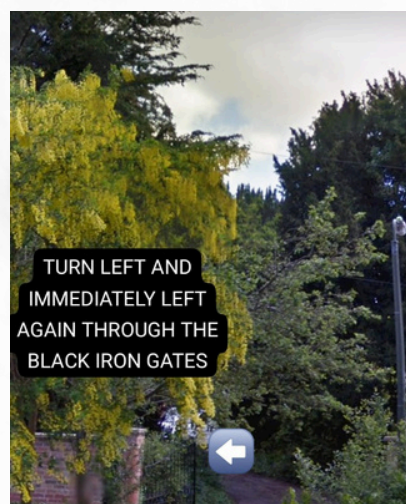
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Welcome

Please find information regarding your booking at The Manor Lodge, Repton

How to find us

The Lodge is located on Mitre Drive, Repton, DE65 6FJ. When you drive up Mitre Drive, you will come to a blue sign "The Lodge" on the wall. You will need to drive down the lane and turn left at the bottom. The black iron gates are on your left and this is the access to the drive. The code for access will be sent prior to your arrival.



How to check in

Check in is from 3pm on the day of arrival. Located in the porch, you will find a lockbox for the front door keys. Please ensure you keep the code secure and with you when you leave the property. Your codes will be sent ahead of your arrival.

Check out is 11am on the day of departure.



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How to contact us

Call or WhatsApp on 0121 285 3705
This line is for emergency calls only after 7pm

We kindly request that you adhere to our house policies during your stay. This is for the enjoyment and safety of all our guests

Parking

There is a strict parking policy which operates in the area. Parking is only available on the private drive, which is through the black iron gates. Any additional cars (over 6-7 dependent on size) can use the free parking a short distance from the house, Burton Road Carpark next to John Port Travel.

Hot Tub and Gym Usage

Please ensure you have read and signed the form prior to arrival. These facilities will not be accessible without receipt of this. Please note * The Hot tub is only available on whole house bookings.

Noise Policy

We operate a quiet zone in the outdoor areas from 10pm and a quiet zone in the house from 11pm.

Damages

We understand that accidents happen, however there will be charges for damage to the property and /or grounds. We have regular inspections and documentation of condition before every arrival.

Smoking Policy

We are a strictly no smoking property with the inclusion of vapes. There is an immediate £200 charge for any smoking inside the house.
There is a designated smoking area outside and for safety we ask that smoking waste is only disposed of in the facilities provided.



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